



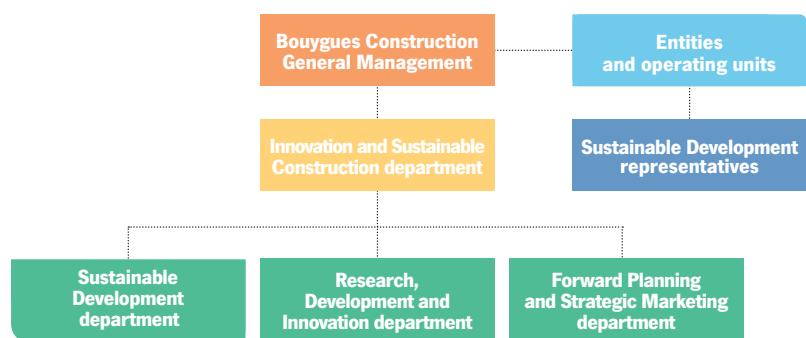
# SUSTAINABLE DEVELOPMENT POLICY MANAGEMENT

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# A SUSTAINABLE DEVELOPMENT POLICY AT THE HEART OF OUR STRATEGY

The Bouygues Construction 'Actitudes' policy underpins its response to the challenges posed by sustainable development. Driven and supported at the highest level of the company, this policy has brought about a broad understanding of the Group's environmental, social and community responsibilities. As an integral part of projects from design through to operation, sustainable development now contributes to innovation and value creation in the solutions offered to customers. Its deep-rooted presence in Bouygues Construction strategy has been reflected in the company's organisational structure by bringing the Sustainable Development, Research, Development and Innovation, and Forward Planning and Strategic Marketing departments together within the Innovation and Sustainable Construction department. Operational deployment of



the policy is supported and enabled by a network of more than 100 Sustainable Development Representatives in Bouygues Construction entities.

**Five years after its introduction, Actitudes, the Bouygues Construction sustainable development policy**, was revised in 2012 to give a more central role to sustainable construction and interpret

the new ambition of the Group: 'Shaping a Better Life'. It is now structured around four priorities and twelve commitments. Its progress is monitored by a performance summary fed by key indicators for each commitment, supplemented by an extra-financial reporting system covering all challenges.

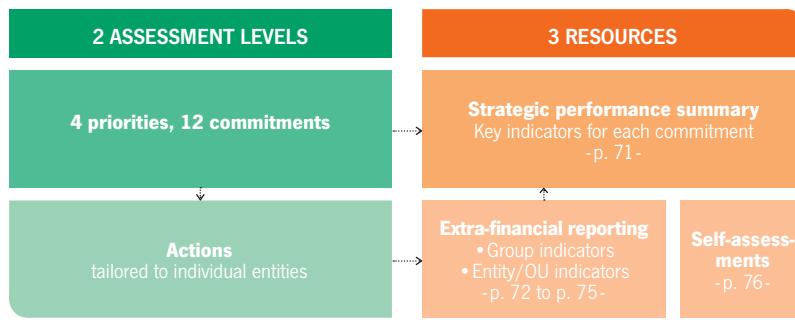
## 4 PRIORITIES, 12 COMMITMENTS



# OUR SUSTAINABLE DEVELOPMENT POLICY EVALUATION SYSTEM

The progress made by the Bouygues Construction sustainable development policy is monitored using a comprehensive evaluation system shared by all operating entities. Detailed below, this system comprises three main resources:

- a performance summary fed by key indicators for each commitment interpreting the 4 themes of Actitudes;
- annual extra-financial reporting covering all structures and covering around 70 indicators measuring all sustainable development challenges;
- annual self-assessment by every operating unit (OU) against a set of benchmarks that translate Actitudes commitments into practical initiatives.



## METHODOLOGICAL NOTE ON EXTRA-FINANCIAL REPORTING

### Methodological procedures

In order to guarantee the uniformity of the indicators over the entire scope of the consolidation, a methodological reporting guide has been issued to all personnel involved in reporting the indicators. It is updated following consolidation of the previous year's data and the comments of contributors. It specifies the methodologies to be used: definitions, methodological principles, units, calculation formulas, conversion factors. A dedicated space on the intranet site is used for downloading all the reporting tools. Sustainable development indicators are gathered, controlled and consolidated using Enablon, reporting software incorporating a workflow process.

### Scope of the consolidation

In 2012, the scope "World" incorporated into Enablon covered 96% of Bouygues Construction's consolidated sales (compared with 94% in 2011). Indicators relating to sales have been calculated on this basis. Since the Concessions division's business is not consolidated financially, none of the indicators relating to reve-

nues have been taken into account. Only social and community data concerning the Concessions division has been integrated into the report. When an indicator does not cover the full scope, the percentage of the scope that is covered is specified. Indicators for France cover 54% of Bouygues Construction's total sales. Indicators relating to human resources cover all entities consolidated within the extra-financial reporting structure. Some of the social data was supplied by the Bouygues Construction central Human Resources department.

Data relating to consortiums, partnerships and joint ventures. When a project is carried out by a consortium including several Bouygues Construction companies, data relating to the project is reported only by the lead company of the consortium. Whenever a project is carried out in the framework of a partnership or joint venture, data is reported in proportion to the sales recorded by the Bouygues Construction company in question.

### Choice of indicators

A task force consisting of a representative from each entity of Bouygues Construction and directed by the Sustainable Development department has elaborated a reference framework of environmental, social and community indicators that enables us to monitor the progress we are achieving through the implementation of our Actitudes sustainable development policy. The task force continues to work on improving the scope of indicators.

### Consolidation and control

The data gathered is controlled and then confirmed by the Group's operating units. Social indicators are confirmed by the central Human Resources department. The Sustainable Development department consolidates the data and checks it for consistency. As part of checking the environmental, social and community data of the Bouygues SA Group, a number of Bouygues Construction indicators have been subject to verification by Ernst and Young, the Group's independent auditor. The conclusions of this verification are included

in the attestation of presentation and accuracy relating to the data published by the Bouygues SA Group in its registration document.

### Methodological limits

The sustainable development indicators can entail methodological limits because of:

- the representativeness of measurements and estimations carried out;
- changes in definition that could affect comparability;
- practical considerations of data reporting.

# STRATEGIC PERFORMANCE SUMMARY FOR OUR SUSTAINABLE DEVELOPMENT POLICY

AIM	KEY INDICATOR	UNIT	2011	2012
<b>ENVIRONMENT AND SUSTAINABLE CONSTRUCTION</b>				
<b>INNOVATE FOR SUSTAINABLE CONSTRUCTION</b>	Proportion of research and development expenditure devoted to sustainable construction	%	46	49
<b>ECO-DESIGN AND OPERATE HIGH-QUALITY PROJECTS FOR OVERALL PERFORMANCE</b>	Buildings involving a commitment to labelling or certification schemes in the building order intake	%	55	57
		Number of buildings	266	268
	CO <sub>2</sub> emissions per million euros of sales	Tonnes equivalent CO <sub>2</sub> /€ million	338	330
<b>ENSURE ENVIRONMENT-FRIENDLY WORKSITES</b>	Worksites with the Ecosite label (in-house environmental label for worksites) (a)	%	76	79
		Number of worksites	278	514
<b>CUSTOMERS AND PARTNERS FOR A SUSTAINABLE PROJECT</b>				
<b>FOSTER A TRUSTING RELATIONSHIP WITH OUR CUSTOMERS</b>	Completed projects for which a customer satisfaction survey has been conducted	%	54	48
<b>GET INVOLVED IN ETHICS AND COMPLIANCE ALONGSIDE OUR CUSTOMERS AND PARTNERS</b>	Executives or managers on permanent contracts trained in the policies and procedures of anticorruption and/or anti-competitive practices in the last three years	Number	1,813	2,549
<b>SHARE OUR SUSTAINABLE PERFORMANCE OBJECTIVES WITH OUR PARTNERS</b>	Percentage of business accounted for by subsidiaries with an action plan to involve subcontractors, suppliers and partners in QSE	%	89	81
	Proportion of purchases made from suppliers subject to CSR evaluation	%	24	33
<b>LOCAL COMMITMENT AND COMMUNITY AID</b>				
<b>CONTRIBUTE TO LOCAL DEVELOPMENT</b>	Projects carried out during the year in cooperation with local integration bodies	Number	409	410
<b>GET INVOLVED WITH LOCAL COMMUNITIES AND CIVIL SOCIETY</b>	Partnerships with associations and NGOs committed to missions in education, health, integration or emergency response	Number	424	472
		€ million	2.5	3.9
<b>RESPECT AND DEVELOPMENT OF EMPLOYEES</b>				
<b>GUARANTEE HEALTH AND SAFETY</b>	Industrial accidents involving production workers:	• Frequency rate (c) • Severity rate (d)	(b) (b)	5.08 0.22
				5.85 0.36
<b>ENSURE EQUAL OPPORTUNITY AND DEVELOP SKILLS</b>	Women in managerial positions in France	%	21	22
	Disabled employees on permanent contracts in France	Number	676	705
	Staff given training during the year	%	52	54
<b>FOSTER COHESION AND WELL-BEING IN THE WORKFORCE</b>	Employees receiving a satisfaction survey in the last two years	Number	20,339	21,988
	Response rate to satisfaction survey	%	73	74

QSE: Quality, Safety, Environment

CSR: Corporate Social Responsibility

(a) Percentage of worksites with the label = number of worksites with the label / number of worksites eligible for the label x 100. In order to qualify for the labelling scheme, a site must be still active at 31 December and more than 20% complete, and must represent more than a minimum amount of sales that varies according to the particular line of business (over €1 million in most cases).

(b) Indicators subject to possible correction since they have to be validated by the relevant authorities after publication.

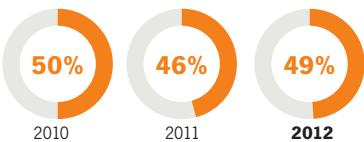
(c) Frequency rate = number of industrial accidents involving time off work x 1,000,000 / number of hours worked.

(d) Severity rate = number of days off work x 1,000 / number of hours worked.

# EXTRA-FINANCIAL INDICATORS

## ENVIRONMENT AND SUSTAINABLE CONSTRUCTION

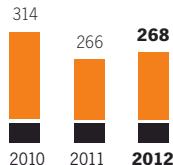
### INNOVATION FOR SUSTAINABLE CONSTRUCTION



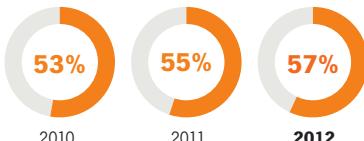
Percentage of R&D expenditure devoted to sustainable construction (World – Internal). Since 2011, the percentage of expenditure devoted to sustainable construction has been calculated on the basis of the R&D budgets of the entities and the Bouygues Construction holding company, whereas this data was previously calculated solely on the scope of the holding company (Bouygues Construction SA).

### ECO-DESIGNING HIGH-PERFORMANCE PROJECTS

#### CERTIFIED BUILDINGS



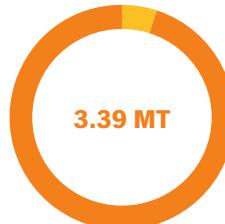
Number of buildings with a commitment to environmental labelling or certification incorporated in the global amount of orders taken in the year (Building activities, France and international [74% of sales] - Internal).



Total percentage of buildings with a commitment to environmental labelling or certification incorporated in the global amount of orders taken in the year (Building activities, [74% of sales] - Internal).

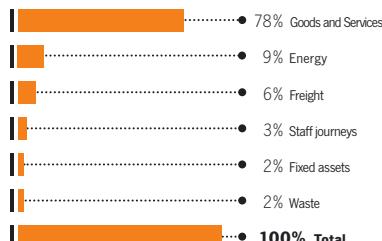
Bouygues Construction is supported by national and international environmental certifications in promoting the principles of sustainable construction to its customers. The company has also developed its own in-house expertise, with a network of more than 90 expert staff and/or assessors for the most widely-recognised certification schemes (BREEAM®, LEED®, HQE®, etc.).

### CO<sub>2</sub> EMISSIONS



Project CO<sub>2</sub> emissions by heading (World – GRI EN16).

● 5% Offices and other premises ● 95% Projects

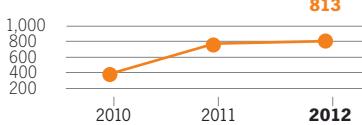


Project CO<sub>2</sub> emissions by heading (World – GRI EN16).

The overall figure for Bouygues Construction emissions in 2012 was 3.39 million tonnes CO<sub>2</sub> equivalent. This figure covers scopes 1, 2 and 3a and all emissions resulting from:

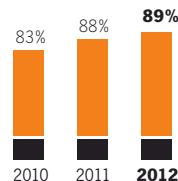
- Bouygues Construction Group head office and branch office operations (5% of emissions) and the energy, goods and services, freight, staff journeys and fixed assets items;
- projects conducted by Bouygues Construction Group entities. For each project transferred to the CarbonEco® internal measurement system, the total calculated figure for CO<sub>2</sub> emissions (relative to the energy, goods and services, freight, site personnel journeys, fixed assets and waste items) is spread pro-rata over the full duration of the project. In generating €1 million of revenue, Bouygues Construction emitted 330 tonnes equivalent CO<sub>2</sub> (compared with 338 in 2011).

### CARBON BALANCE



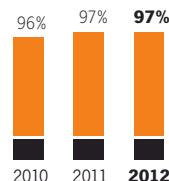
Number of carbon balances performed (World – GRI EN16).

### CARRYING OUT ECO-FRIENDLY PROJECTS

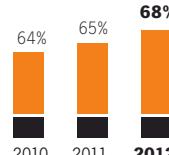


Percentage of business certified ISO 14001 (World – GRI PR1).

The deployment of certification for an increasingly broad scope of activities contributes to controlling the environmental impacts imposed by Bouygues Construction activities.



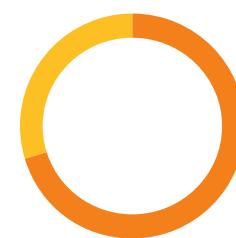
Percentage of business certified ISO 9001 (World – GRI PR1).



Percentage of sites involving local residents through consultation, communications campaigns or satisfaction surveys (World excl. BYES\* and VSL [79% of the scope] – Internal).

Bouygues Construction prioritises dialogue with local communities, and is committed to minimising site noise levels for local residents.

### CONSUMPTIONS



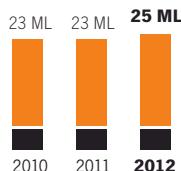
Water consumption in m<sup>3</sup> (World – GRI EN8).  
● 70% Sites ● 30% Offices

## CUSTOMERS & PARTNERS FOR A SUSTAINABLE PROJECT

	2012	ELECTRICITY	GAS	FUEL OIL
SITES	300,305	12,195	1,105,045	
OFFICES	225,315	9,870		

### Energy consumption in MWh (World – GRI EN3).

The level of fuel oil consumption relates to an exceptional level of demand from the Marseille Stadium site, where fuel oil-powered generator sets are used to light the stadium and ensure safety at matches during construction work.



Total fuel consumption of the light commercial and passenger vehicle fleet in millions of litres (France – GRI EN3).

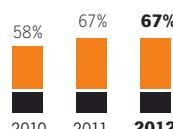
### WASTES

# 434,480

Total quantity of hazardous waste collected in tonnes (World – GRI EN22).

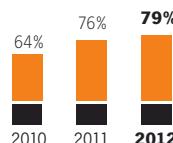
# 5.5 M

Total quantity of non-hazardous waste collected in tonnes (World – GRI EN22).



Percentage of non-hazardous waste recycled (World – GRI EN22).

2012 was the first year in which all entities reported this information (BYEFE\* and BYBAT IDF\* only in 2010 and 2011).

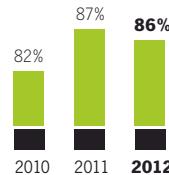


Sites with the in-house environmental Ecosite label®\* (World excl. VSL and BYES\* [79% of the scope] – Internal).

The number of sites involved in this scheme almost doubled in 2012: 514 sites labelled, compared with 278 in 2011.

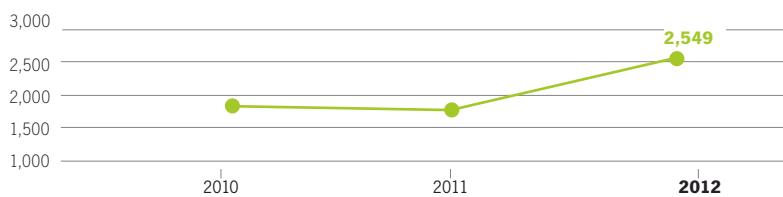
\* Internal site environmental label.

## ESTABLISHING A RELATIONSHIP OF TRUST WITH CUSTOMERS



Percentage of sales covered by triple QSE certification (World – GRI PR1).

## GET INVOLVED IN ETHICS AND COMPLIANCE ALONGSIDE OUR CUSTOMERS AND PARTNERS

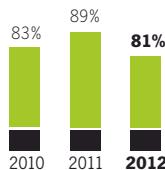


Number of managers trained in business ethics over the past 3 years (World – GRI SO3).

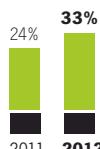
## SHARE OUR SUSTAINABLE PERFORMANCE OBJECTIVES WITH OUR PARTNERS

# 68%

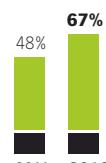
Percentage of sales carried out by operating units that systematically include the CSR Charter in their subcontractor and supplier contracts (World – Internal).



Percentage of sales carried out by operating units that have developed an action plan to involve partners, subcontractors and suppliers in the Quality-Safety-Environment drive (World – Internal).



Percentage of purchases made from suppliers subject to CSR evaluation (World – Internal).

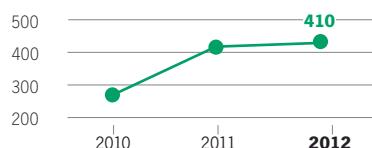


Percentage of buyers trained in responsible purchasing (world – internal).

\*BYBAT IDF: Bouygues Bâtiment Ile-de-France  
BYEFE: Bouygues Entreprises France-Europe  
BYES: Bouygues Energies & Services

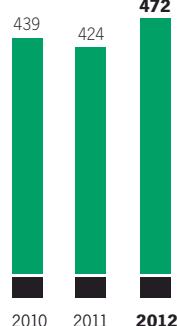
## LOCAL COMMITMENT AND COMMUNITY AID

### CONTRIBUTING TO LOCAL DEVELOPMENT



Number of operations carried out in the year in partnership with local organisations promoting social inclusion (France – Internal).

### GET INVOLVED WITH LOCAL COMMUNITIES AND CIVIL SOCIETY



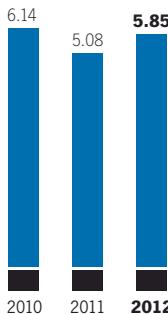
Number of partnerships seeking to support social inclusion, education and healthcare or respond to emergencies in the course of the year (World – Internal).



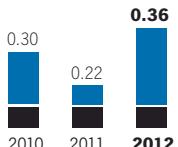
Total amount paid directly to support integration, education, health or emergency response (World – Internal).

## RESPECT AND DEVELOPMENT OF EMPLOYEES

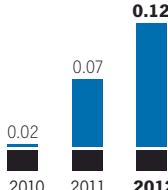
### GUARANTEEING HEALTH AND SAFETY



Frequency rate of workplace accidents for all employees (World – GRI LA7).



Severity rate of workplace accidents for all employees (World – GRI LA7).



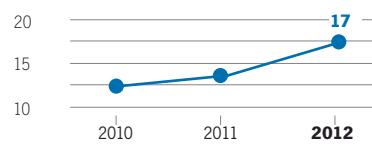
Frequency index of fatal workplace accidents for employees (World – GRI LA7).

**0.37**

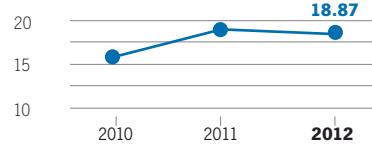
Frequency index of fatal workplace accidents for temporary workers (World – GRI LA7).

**109**

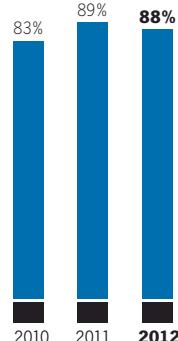
Cases of occupational illness recognised by social security authorities (France [54% of the scope] – Internal).



Frequency rate of fleet vehicle road accidents involving third parties (World – GRI LA7).



Frequency rate of industrial accidents involving temporary site workers (World excl. BYBI\* [78% of the scope] – GRI LA7).

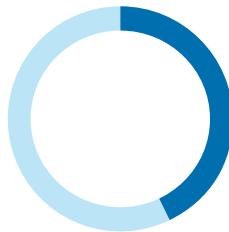


Percentage of business covered by an ILO or OHSAS 18001 certification or equivalent (World – GRI PR1).

## ENSURE EQUAL OPPORTUNITIES AND SKILLS DEVELOPMENT

**55,381**

Total number of employees in 2012  
(World – GRI LA1).



Breakdown of total workforce (World – GRI LA1).

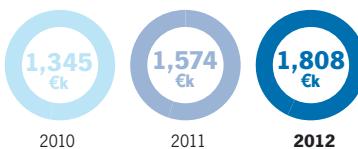
- 43% France
- 57% International

	2010	2011	2012
<b>SENIOR MANAGEMENT</b> (members of management committees)	9%	9%	13%
<b>MANAGERS</b>	21%	21%	22%
<b>SUPERVISORS</b>	32%	32%	32%
<b>SITE WORKERS</b>	1%	1%	2%
<b>TOTAL</b>	16%	17%	17%

Breakdown of female employees by status  
(France - GRI LA13).



Number of disabled workers on permanent work contracts (France - Internal).



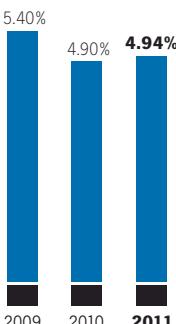
Total value (in €k) of work contracted to sheltered workshops and service industries (France - Internal).

	2010	2011	2012
<b>TOTAL</b>	48%	52%	54%
<b>SITE WORKERS</b>	36%	39%	46%
<b>MANAGERS</b>	74%	70%	69%

Percentage of employees having received training during the year (World - GRI LA10).



Percentage of employees benefiting from regular evaluation of performance and career development (France - GRI LA12).



Percentage of the annual payroll devoted to training (France - Internal).

## DEVELOPING COHESION AND BETTER LIFE AT WORK

**€17.7 M**

allocated to voluntary profit-sharing paid in 2012 on the basis of 2011 results (France - Internal).

**€27.2 M**

allocated to compulsory profit-sharing paid in 2012 on the basis of 2011 results (France - Internal).

**€32.2 M**

paid as matching contributions under the Corporate Savings Plan in 2012 (France - Internal).

**€1.3 M**

paid as matching contributions under the Supplementary Pensions Saving Scheme in 2012 (France - Internal).

**104**

collective agreements were negotiated in 2012, including mandatory annual negotiations (France - Internal).

**86%**

of employees took part in most recent Works Council elections (France - Internal).

**21,988**

employees took part in employee satisfaction surveys during the last two years (France - Internal).

# SELF-ASSESSMENT BY ENTITIES OF THE ACTITUDES POLICY

To facilitate deployment of the sustainable development policy, each entity and operating unit (OU) assesses its own progress towards implementing the priorities of the Actitudes policy on the basis of four levels, and sets its own targets for the following year.

## The policy evolved in 2012, so self-assessments were conducted on the basis of:

- the former benchmark for 2012 performance (against the targets set at the end of 2011);
- the new benchmark for 2013 targets.

The following results for 2012 therefore refer to the previous Actitudes benchmark of seven priorities and 42 actions.

## Methodology of self-assessment of the Actitudes policy

This self-assessment process enables each structure to evaluate its own performance and to determine its own priorities among the core actions and the rate at which it will roll them out.

## Scope

In 2012, the scope of application of self-assessment according to the Actitudes frame of reference represented 96% of Group sales.

The term “consolidated Bouygues Construction Group” refers to all entities and operating units excluding the Concessions division and economic interest groups (IEGs), which, although they conduct self-assessments as part of policy management, are not included in the consolidation scope in order to mirror the financial consolidation model.

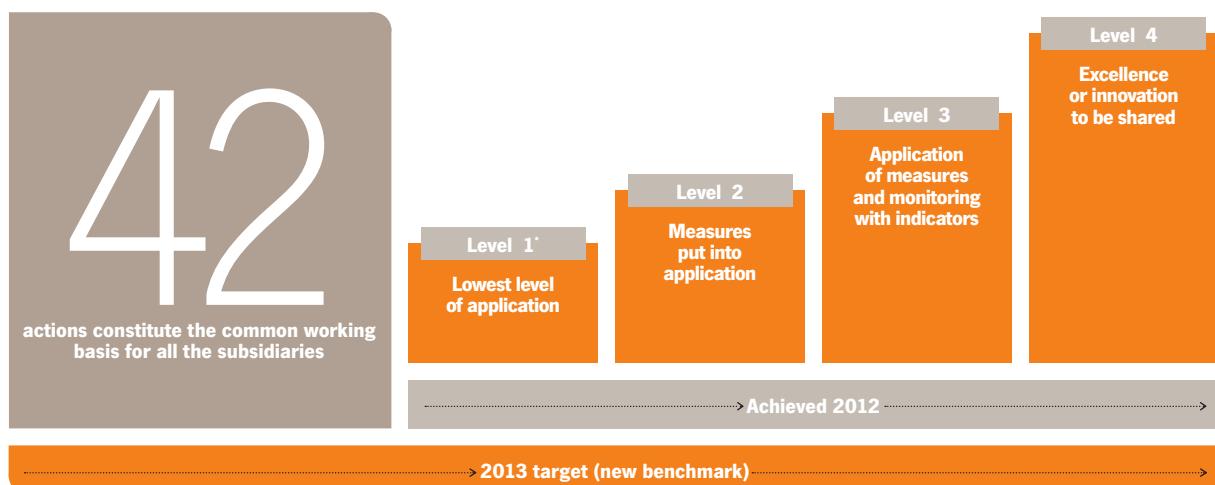
## Process

A methodological guide for the Group was written in 2009 to set down the self-assessment process with regard to:

- scope of application;
- roles and responsibilities;
- rules for awarding scores;
- stages in the process;
- the timetable.

For the majority of entities, the score awarded corresponds to the average of scores assessed by the operating units composing them. For the others, the score combines assessments made in the field and appraisals made by the entity's management committee. These methodological differences result in a degree of uncertainty. The field of non-applicable actions has to be defined and validated at the level of each entity.

To better reflect the respective weight of the various entities, the scores are weighted by the sales of the entities.



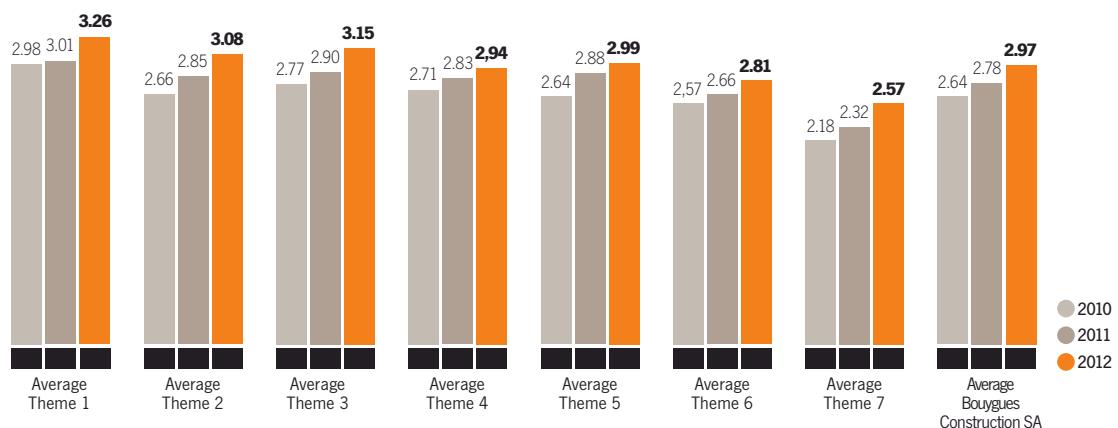
\* For 31 actions of the 42 in the frame of reference, level 1 corresponds to no specific action having been undertaken. For 11 of the actions, it corresponds to occasional measures or measures with limited scope having been undertaken.

## RESULTS OF 2012 SELF-ASSESSMENTS

The process can be seen as a good example of continuous improvement because of the increased involvement of operating units and an ever-growing mastery of the methodology.

### Level of deployment from 1 to 4 (average score per priority)

(scope excludes the Concessions division\*)

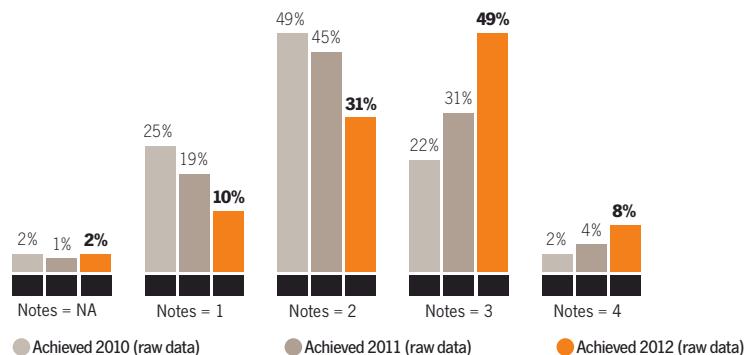


The deployment level rose again in 2012 for all seven Actitudes priorities, with particular emphasis on those focusing on social engagement, employee safety, risk management and customer relations. Within the

Bouygues Construction consolidation scope, the average overall outcome is 2.97 (weighted data), reflecting a 7% improvement over 2011 (2.78).

### Breakdown of criteria by level of score

(scope excluding the Concessions division\*)



In 2012, 88% of operating entities' scores were level 2 (measures put into application) or higher, as against 80% in 2011. In addition, 57% of scores were level 3 (application of measures and monitoring with indicators) or higher, as against 35% in 2011.

The breakdown of scores shows a significant improvement between 2011 and 2012 across all

initiatives. Level 1 and 2 scores are 36% lower than in 2011, contributing to an increase of 62% in scores above level 3, underlining the increasing level of maturity seen in initiative implementation. This improvement reflects the fact that the Actitudes policy is now firmly rooted in the operational procedures of entities and OUs

### The seven priorities of the Actitudes policy (2007-2012 version):

1. Foster a trusting relationship with our clients, based on consideration, transparency and innovation
2. Incorporate risk assessment into the day-to-day management of the company
3. Lead our business sectors in terms of occupational health and safety
4. Develop our employees' skills and promote equal opportunity
5. Establish long-term relationships with partners, suppliers and subcontractors
6. Ensure that our businesses respect the environment
7. Participate in the economic and social life of the regions in which we operate

\* To ensure consistency with the financial reporting structure, in which the business activities of the Concessions division are not consolidated, this entity is also excluded from the Bouygues Construction self-assessment consolidation.

# LISTENING TO STAKEHOLDERS

As part of its sustainable development policy, Bouygues Construction has established the conditions for ongoing dialogue with its various stakeholders.

STAKEHOLDERS	THEIR EXPECTATIONS	THE RESPONSES OF BOUYGUES CONSTRUCTION	FORUMS AND FORMS OF DIALOGUE
<b>CUSTOMERS</b>	<ul style="list-style-type: none"> <li>• Service quality</li> <li>• Competitiveness</li> <li>• Innovation</li> <li>• Trust</li> <li>• Consideration</li> <li>• Ethical behaviour</li> </ul>	<ul style="list-style-type: none"> <li>• Quality Safety Environment policy (ISO 9001, ISO 14001, OHSAS 18001)</li> <li>• Sustainable construction research programme</li> <li>• Eco-alternatives</li> <li>• Distribution of the Code of Ethics and executive training in business ethics</li> </ul>	<ul style="list-style-type: none"> <li>• Customer satisfaction surveys</li> <li>• Conventions, theme days</li> <li>• Newsletters</li> <li>• Organisation of the Sustainable Construction Club</li> <li>• R&amp;D and Innovation Committee</li> </ul>
<b>SHAREHOLDERS AND THE FINANCIAL COMMUNITY</b>	<ul style="list-style-type: none"> <li>• Bouygues' economic efficiency and profitability</li> <li>• Transparency and information</li> <li>• Long-term visibility</li> </ul>	<ul style="list-style-type: none"> <li>• Financial communication actions at the Bouygues group level (roadshows etc.)</li> <li>• Responses to sustainability rating agencies and investors (through Bouygues SA)</li> </ul>	<ul style="list-style-type: none"> <li>• Quarterly/halfyearly/annual publication of results by the Group, Bouygues SA registration document (activities &amp; CSR, financial report), annual report</li> <li>• Annual meetings</li> <li>• Website</li> </ul>
<b>EMPLOYEES AND TRADE UNIONS</b>	<ul style="list-style-type: none"> <li>• Working conditions</li> <li>• Health and safety</li> <li>• Labour and union rights</li> <li>• Fairness</li> <li>• Acknowledgment of achievements</li> <li>• Training</li> <li>• Diversity (age management, gender equality, disability, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>• Training: Bouygues Construction University, Pro Académie, QSE Academy, etc.</li> <li>• Internal mobility</li> <li>• Employee share ownership and profit-sharing</li> <li>• Safety training, anti-addiction and workplace stress campaigns</li> <li>• Ergonomics policy</li> <li>• Handout roadshow to raise awareness of disability among staff</li> </ul>	<ul style="list-style-type: none"> <li>• Employee satisfaction surveys (every three years)</li> <li>• Health &amp; Safety Committee, works councils, elections of employee representatives</li> <li>• Diversity Committee</li> <li>• Health &amp; Safety Committee</li> <li>• Internal communication (intranet, in-house magazines, conferences, poster campaigns)</li> <li>• Information meetings, theme days</li> </ul>
<b>SUPPLIERS AND SUBCONTRACTORS</b>	<ul style="list-style-type: none"> <li>• Loyalty</li> <li>• Fairness</li> <li>• Long-term relationships</li> </ul>	<ul style="list-style-type: none"> <li>• CSR charter for suppliers and subcontractors</li> <li>• Charter for major accounts and small businesses</li> <li>• Partnerships</li> <li>• Welcome pack for new partners</li> <li>• Assessment of suppliers' CSR performance</li> <li>• Social audit of suppliers in emerging countries</li> </ul>	<ul style="list-style-type: none"> <li>• Satisfaction and perception surveys, cooperation reviews</li> <li>• Conventions</li> <li>• Day conferences</li> <li>• Working groups</li> </ul>
<b>LOCAL RESIDENTS</b>	<ul style="list-style-type: none"> <li>• Control and reduction of worksite impact</li> </ul>	<ul style="list-style-type: none"> <li>• Software to estimate and model worksite noise levels</li> <li>• Arrangements for consultation, dialogue and information</li> </ul>	<ul style="list-style-type: none"> <li>• Signs providing information</li> <li>• Register of complaints</li> <li>• Freefone number</li> <li>• Worksite websites</li> <li>• Meetings</li> </ul>
<b>CIVIL SOCIETY INCL. LOCAL AUTHORITIES, ASSOCIATIONS AND NGOS (NONGOVERNMENTAL ORGANISATIONS)</b>	<ul style="list-style-type: none"> <li>• Dialogue and transparency</li> <li>• Long-term partnerships</li> <li>• Compliance with regulations, labour laws and human rights</li> <li>• Protection of the environment</li> <li>• Ethical and responsible behaviour</li> </ul>	<ul style="list-style-type: none"> <li>• Environmental measures on worksites with the Ecosite label</li> <li>• Evaluation of carbon emissions with CarbonEco® software</li> <li>• Environmental partnerships with Noé Conservation on biodiversity and WWF on timber sourcing</li> <li>• Partnerships with charities like Care France and Planète Urgence</li> <li>• Community action committee</li> <li>• Contribution to economic development in places where Bouygues Construction operates</li> </ul>	<ul style="list-style-type: none"> <li>• Membership of organisations that encourage dialogue with civil society (Comité 21, Global Compact)</li> <li>• Consultation of stakeholders on biodiversity issues and extra-financial indicators</li> <li>• Terre Plurielle corporate foundation</li> <li>• Mirror committee of external stakeholders to improve Bouygues Construction's sustainable development policy</li> </ul>
<b>SCIENTIFIC COMMUNITY, INDUSTRY BODIES, (ADEME, CSTB, EGF BTP, FNTP, ETC.) AND EDUCATIONAL ORGANISATIONS</b>	<ul style="list-style-type: none"> <li>• R&amp;D and innovation</li> <li>• Pooling of skills</li> <li>• Sharing of knowledge</li> </ul>	<ul style="list-style-type: none"> <li>• Specialist Master's degree in sustainable construction and housing in partnership with Ensam and ESTP</li> <li>• Participation in research projects with the CSTB focusing on lifecycle analysis in particular</li> <li>• Creation of a chair in sustainable construction and innovation with the CSTB, École des Ponts ParisTech, École Centrale Paris and Supélec</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in sustainable development working groups in industry bodies</li> <li>• Lectures and courses</li> <li>• Participation in careers fairs</li> <li>• R&amp;D and Innovation Committee</li> </ul>

Ademe: French environment and energy management agency - CSR: Corporate Social Responsibility

CSTB: French building technology research centre - EGF BTP: French construction industry body

ESTP: Arts et Métiers ParisTech - ESTP: École Spéciale des Travaux Publics, du Bâtiment et de l'Industrie - FNTP: French national civil works federation

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